

Student Guide for Proxy Settings on I-Pad

Close Safari and all other open applications.

Shut down and start up the iPad

Once restarted log in using your passcode

Try the proxy settings again for example: *cluster4\asmith409 password 2009*

It may take several tries to get the settings to apply

If still failing (after 5+tries);

- Clear Safari website cache.
- Close **Safari**, double click home button and swipe Safari up to make sure it is closed.
- Launch the "Settings" app on your **iPad** through the home screen.
- Scroll down the menu and select "**Safari**".
- Scroll down to the bottom of right hand panel and tap on "**Advanced**".
- Tap on "**Website Data**" from the pop-up window.
- Tap on "**Remove All Website Data**".
- Reboot the iPad start up Safari it will prompt for the proxy settings go to a website (BBC News Weather etc.). It may take multiple tries to apply the settings.

If the issue still remains;

- Clear network settings
- Close **Safari**, double click home button and swipe safari up to make sure it is closed
- Launch the "Settings" app on your **iPad** through the home screen
- Scroll down the menu and select "**General**"
- Scroll down to the bottom of right hand panel and tap on "**Reset**"
- Tap on "**Reset Network Settings**" from the list of options (**check that you choose this one!**)
- Enter the iPad lock code and it will shut down and restart
- Once the iPad has restarted login with your passcode and start up Safari it will prompt for the proxy settings go to a website (BBC News Weather etc.). It may take multiple tries to apply the settings.